



Institute for Capacity Development (ICD)

50 KN59 Street, Q. Matheus Road, P.O. Box 545, Kigali, Rwanda. Website: www.cidtraining.com
Cell: +250790003209 +27603048492|Cell +264813866883| E-mail: coordinator@icdtraining.com

Fleet and Transport Management

Course Objectives

On completion of the course, participants should be able to:

- Understand the need to management fleet as a way of managing resources
- Apply the procedures and techniques needed for the effective management of a fleet
- Plan and implement effectively all activities related to fleet management and distribution.
- Manage the organization, personnel, and operational requirements for a successful transportation/distribution department.

Target groups

- Line managers
- Transport Logistics
- Transport Foreman
- Senior Drivers
- Fleet Management
- Distribution Supervisors
- Staff dealing with Logistics

Course Outline

- Fleet and Transport Management
- Objectives and Costs of Fleet Management
- What Is Customer Service in a Fleet Environment?
- Vehicle Management
- Vehicle Selection Criteria
- Own or Contract Analysis
- Optimizing Costs
- Managing Vehicle Replacement
- Vehicle Specifications and Inventory System
- Preventive and Corrective Maintenance
- Workshop Management
- Manpower Efficiency
- Loss Control/Safety Management
- Safety Hazards in Fleet and Workshop Operations
- Planning for and Controlling Safety

- Transportation and Distribution Management
- Tracking and Monitoring Vehicles
- Selection of the Best Mode of Transport
- Structuring Distribution Routes
- Managing the Fleet Organization
- Leading, Training and Motivating the Team
- Budgeting and Cost Control
- Key Performance Indicators
- The Balanced Scorecard of Fleet and Transport
- Performance Evaluation and Improvement
- Action Planning

Dates: 25th – 29th September 2023

Duration: 1 week

Course Costs: US\$2550/delegate

Venue: Kigali, Rwanda